

**Awards are  
like buses -  
you wait  
ages for one  
and two arrive**



We have just won two top awards and both are linked to the relationships we have with our clients -

1. ISO 9001:2000
2. Sage Circle of Excellence

The international standard ISO9001:2000 award is a certification of our high quality systems, products and services.

Having achieved this award, we are audited annually and will forfeit it if we fail to meet the standards.

Sage, the world's leading provider of accounting and business management software, introduced the concept of a Circle of Excellence in order to recognise their business partners who provide outstanding customer service and whose customers are the most likely to recommend them to friends and colleagues. Out of nearly 2,500 Sage Business Partners, only the top 1% were chosen to form the 15 member Circle.

Paul Stobart, CEO of Sage states, "Given that word of mouth recommendation is the most important driver of new business, it makes sense to measure how our customers feel about us and our business partners. We are delighted to present this award to MCS. They represent excellence in customer service and are one of the first to join what I am sure will become an exclusive club. My congratulations go to all involved."

This is the first time a Northern Ireland company has achieved this accolade. MCS will continually strive to keep these standards central to our business focus.

